

Community First New Forest

Newsletter



Autumn 2011

...building relationships, enabling action

Community First New Forest Supporting the Voluntary and Community Sector

Some examples of how we could help you...

- Support with identifying and applying for funds
- Information and guidance on setting up groups
- Help with finding volunteers
- Supporting you with more complex issues, such as constitutions, becoming a registered charity
- Training on a wide range of issues
- Linking you to other services which can provide additional support
- Promoting your activities through our quarterly newsletter
- Organising Criminal Records Bureau checks

Becoming a member...

In addition to these examples, as a member of Community First New Forest you will be entitled to hire mini-buses from our Community Transport team, have access to qualified mini-bus training, receive our Quarterly newspaper full of useful updates and information and have access to our other resources / equipment. Full details are available on request.

Enquiries...

Telephone

Community Development Team, Volunteer Centre, Community First New Forest Administrator - please call 01425 482773

Email

General enquires: admin@cfnf.org.uk

Fax

01425 482666

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Please note that from 6—11 October our offices are closed as we are relocating to new offices. We will reopen on 11 October. Our new address will be:

Archstone House
Pullman Business Park
Pullman Way
Ringwood
BH24 1HD

Tel. 01425 482773
Fax. 01425 482666

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Disclaimer

Community First New Forest reserves the right to edit articles for use in its newsletter.

Articles included in this issue are not necessarily the views of Community First New Forest.

Members

We extend a warm welcome to the following groups who have become members in the last few months:

Barfields Tenants Association
Playworld (New Forest) CIC
Brockenhurst Primary School
Muircroft Housing Association
4th Hythe Brownie Pack
Ringwood & District Old People's Housing Society
South Baddesley WI
New Forest Open Duke of Edinburgh Centre
Lakeside Pines
Childrens Services, Hythe
Brangsgore Community First Responders

It is now possible to make a donation to
Community First New Forest on-line via
www.virginmoney.com



Community First New Forest invites you to join us to celebrate the work of voluntary and community organisations in the New Forest.

Community Stands - Presentations - Buffet lunch

Incorporating our 13th AGM

Tuesday 29 November 2011
10.00am tea/coffee, 10.30am start
Lyndhurst Community Centre, High Street
Lyndhurst, SO43 7NY

We hope you or a nominated representative will be able to attend. Invitations will be sent out prior to the event.

Use public benefit reporting to show your impacts, says Charity Commission

New independent research commissioned by the Charity Commission has found that charities need to do more to describe how people benefit from their work.

Many charities are missing out on the opportunity to explain, through their reporting on public benefit, how their work has a positive impact on their beneficiaries.

The research, by Sheffield Hallam University, assessed how well registered charities are getting to grips with the new requirement, introduced in 2008, to report on public benefit in their Trustees' Annual Report. The research has shown that trustees are generally able to explain their charity's aims and who benefits from its work. However, they are less successful in explaining how they benefited in practice. Charities with incomes over £500,000 were particularly successful, with 94% partially or fully addressing public benefit in their Annual Reports. However, the research shows many smaller charities are still not meeting the reporting regulations.

Action News Update, CAH, Issue 135 Aug 11

The Professionals Online Safety Helpline (POSH)

The Professionals Online Safety Helpline (POSH) has been set up by the South West Grid for Learning, as part of the UK Safer Internet Centre. The Helpline is a free resource which has been set up specifically to support professionals and volunteers who work with children and young people, who are experiencing issues relating to digital technology and e-safety.

The Helpline aims to resolve issues professionals face about themselves, such as protecting professional identity and online harassment by pupils or their parents, as well as the problems young people may be facing, for example cyber-bullying or sexting. It launched in April this year in the South West region. Due to demand it has now become a national service.



For more information, please visit www.saferinternet.org.uk/helpline, or contact Laura Higgins, Helpline Manager, Tel. 0844 3814772 / 07899 905638

Community First Home Support Service: Clients and their Care

At last the number of clients in hospital has fallen and we are once again providing about 1,000 hours of care a week. Many of our clients are very frail or disabled and some now need two carers at each visit. In order to provide continuing care for those who are very ill we have in place training for end of life care. With this training we know we can provide the correct care at the right time and can remain with our clients for as long as they wish. We are also able to offer overnight care, particularly useful in an emergency or while the client's family is on holiday or unwell.

The care and support we provide includes:

- Washing, showering and bathing
- Assisting with medication
- Preparing meals
- Undertaking light domestic work
- Shopping and taking clients to appointments

General

- Going out with clients for recreational pursuits

Care staff

A number of new carers have been recruited in the last few months, partly to replace those retiring or resigning and partly because we have had an upturn in referrals and requests for help in the home and need to have the staff, trained and in place to cope with this demand. We are still actively recruiting for staff in the Lyminster/New Milton area so we can accept more clients onto our books.

The Phoenix Club

Based in Lyndhurst at Fenwick2 and open every Monday (except Bank Holidays), the Phoenix Club is now in its third year. The club is open to anyone who would like to join others for an afternoon of chatting, quizzes, tea and cakes as well as games and occasional outings to places of interest to the members. Most members are over 60 but age is no barrier - all are welcome! Members are asked for £3 towards costs and this is matched by The Friends of Fenwick2 who support us with this contribution and also provide some wonderful volunteers, who help with the transporting of members to the club and with the tea making and games. The club couldn't manage without them. Recently members visited Cadnam Garden Centre where everyone enjoyed the beautiful plants as well as tea and cakes!

New Bathing Service

I am delighted to say that our first client has been signed up and will be coming at regular intervals while her own bathroom is adapted to cater for her needs. We are hoping this initial booking will be the first of many. For those of you who may have missed the previous newsletter the bathing service is based at Barfields Court, Emsworth Road, Lyminster SO41 9GN. This provision is

open to anyone who can access Barfields Court who would enjoy the luxury of a state of the art bath with a trained carer in attendance. You will need to book in advance and bring with you toiletries, towels, hair shampoo and clean clothes if needed. The service is available Monday to Friday 10am-5pm and costs £6.75. Clients can have regular baths or an occasional one. We look forward to seeing you there.

Please ring 02380 667080 to discuss your needs.

FREE EVENTS - Learning & Skills - Where is the money and how can I get some?



THE
LEARNING
CURVE

There have been massive changes in the way that the funding of learning and

skills for adults and young people is managed and distributed. One effect is that it has become impossible for smaller third sector organisations to win direct contracts from the Skills Funding Agency or Young People's Learning Agency. Despite this there are still opportunities to get funding for learning and skills. You are invited to attend a free, informative and interactive seminar, delivered by Learning Curve on behalf of INVOLVE South East, aimed at helping you as a third sector organisation to navigate your way through the skills and learning funding maze and focus your efforts to improve your chance of success.

Events are being held in the South East on the following dates and times:

Guildford - Thursday 22 September 2011

Reading - Tuesday 8 November 2011

For full details and to complete a booking form please go to www.learningcurve.org.uk/partners/involve-se/events



On Monday 17 October Hampshire Safeguarding Children Board (HSCB) will be holding a multi-agency conference on neglect, focusing on universal services. The one day event is intended to increase understanding about the impact of neglect and the importance of inter-agency working with cases of neglect, leading to better outcomes for neglected children and their families.

Target audience: All partner agencies of the HSCB, particularly universal service providers such as HCC schools, early years settings, GP practices, child health teams and voluntary sector providers.

Full details on times and venue including how to book can be found at www.cas.hants.gov.uk/courses/coursedetail.asp?

Turn2us research reveals 'back to school' parental worries

A new survey commissioned by Turn2us reveals the financial pressure that parents are facing as they prepare their children for the start of the new school term. One in three (33%) parents surveyed said they are worried about the costs they will incur sending their children back to school in September.



Turn2us is encouraging parents to check their eligibility for additional financial support. Anyone can visit the free website www.turn2us.org.uk in confidence to find out what charitable grants or welfare benefits they may be eligible for, to help reduce the financial pressures.

http://www.turn2us.org.uk/about_us/media_centre/press_releases/summer_childcare_costs_2.aspx



Do you know of work that offenders could do to improve your local neighbourhood?

Last year across Hampshire and the Isle of Wight, more than 3000 offenders carried out over 270,000 hours of community projects under the Community Payback scheme. When offenders are sentenced by the courts to undertake a number of hours' work as punishment for their crimes, it is also an opportunity for them to give something back to their community.

It is important that the public see offenders working on demanding tasks – and you have a say on what projects are chosen. Priority will be given to projects which link to community safety or environmental issues.

For example, offenders have carried out:

- Building maintenance, painting/decorating
- Graffiti removal
- Fly-tipping clearance from public areas
- Clearing undergrowth for public safety

- Sorting for charity shops
- More skilled work according to individual abilities, ie carpentry, brick work

All offenders will be assessed for their suitability to undertake your project. If you have a project you think Community Payback could help your local group or community with, please contact us online or by phone.

www.hampshire-probation.gov.uk/communitypayback or Tel 02392 72 84 00

Community Buddies Scheme

Community First New Forest is running a pilot Community Buddies scheme throughout the forest.

The scheme will be providing a volunteer buddy service for a young person with additional needs or disability. A Community Buddy is a trained volunteer who will accompany a young person to partake in an activity they enjoy. Their role is to act as a friend or mentor to enable the young person to enjoy the community more independently. No personal care is involved. There is a small charge to the families using this scheme

Volunteers of all ages and backgrounds are welcome. Wherever possible we will match volunteers with a young person with similar interests. However there are opportunities for new interests and hobbies to be pursued from both sides. An in-house training session and CRB check will need to be undertaken before commencing the role. Expenses are covered for travel and activities.

For further information please contact Jacqui Missen, Buddy Co-ordinator on 07508 401843 or email buddies@cfnf.org.uk

Organising a street party in 2012?

Are you planning a local street event to mark the Queen's Diamond Jubilee next year and doing this for the first time, or did your street party for the Royal Wedding this year, spark your enthusiasm to do it bigger and better in 2012? There are a number of websites you can look at to give you practical advice and ideas:

Streets Alive, a not-for-profit group based in Bristol have been helping local groups set up street parties for the last 10 years, have a web-site called www.streetparty.org.uk with useful tips on how to organise a successful, inclusive and fun event. Here are a selection:

- Start planning at least 3-4 months in advance.
- Ask everyone in the street to your first planning meeting.
- Think about how you may need to approach your elderly neighbours to get them involved – face-to-face contact might be better (Street Alive's report *Older People and Neighbouring: The Role of Street Parties in Promoting Community Cohesion* offers useful guidance).
- Include activities for teenagers.
- Give everyone something to do.

If you would like to close the street to traffic for the duration of the event, then you will need to complete a simple form which is available to download from your local authority website or via the links at the following Hantsweb page <http://www3.hants.gov.uk/trafficmanagement/public-events/street-party-advice.htm>

Please check the recommended road closure application deadlines to submit a form to your district or borough authority. As long as this is not a public event, and does not involve more

Community Development

than 500 people getting together the red tape is being kept to a minimum.

How your local CVS community development worker can help:

- Put you in touch with the relevant officers in your local authority.
- Help you with fundraising advice for your event.
- Guidance on how to run a committee.
- If you are planning a larger event where insurance will be required, then help with signposting to insurance advice and providers.
- Ideas on which community groups to contact to ensure that information about your event is widely publicised or groups who might be able to help with activities and entertainment at your event.

Please contact your local Community Development Worker, Debbie Grace on 01425 482773 if you would like any support or ideas.

Help for grandparents who have a caring role

A guide has been produced to help those grandparents who look after their grandchildren full-time.

The number of grandparents in a full-time caring role has been growing steadily over recent years. Common reasons include an accident, a death or drug and alcohol addiction.

The 'Guide to help grandparents who have a caring role' has been produced by Community First New Forest. The charity runs a

Grandparent Support Group' which attracts grandparents from across the Forest. The Group's Facilitator, Carol Malky, said: "Just at the time of life when they want to relax and enjoy themselves these grandparents are putting their lives on hold indefinitely. As much as they love their grandchildren, this can be a real challenge – often with no financial support or additional help and at a high cost to their own health".

If you are one of the hundreds of grandparents across the New Forest affected then this new resource should be of help. The Guide is full of contact details for useful organisations and support groups covering a range of topics from finance to education and Benefits to legal matters.



Community First New Forest have researched and collated the information in the Guide to reflect the issues grandparents who care for their grandchildren most commonly have to deal with.

Carol hopes that the Guide will show grandparents in this situation that, "They are not alone and there is help available." She adds, "Often it is just a case of knowing who to contact and taking that first step."

Although every situation is unique, grandparents attending Community New Forest's Grandparent Support Group find that by talking to other people they can support each other. To find out more or attend the next meeting of the New Forest Grandparent Support Group contact Carol Malky at Community First New Forest on 01425 482773 or email cyps-services@cnf.org.uk

Community First minibuses put to good use!

There were lots of smiles to be seen recently when members of the Lymington Macular Disease Society enjoyed a wonderful afternoon out in the New Forest.

Tony Dibbs, of the LMDS said 'we normally meet on the first Thursday of the month at the Lymington Community Centre, to which all those with eye problems are welcome to attend. Unfortunately the Centre closes for the month of August which means we can't get together. Having a small amount of money available we decided to do something special for our members and take them out on an outing.

Having decided on a suitable venue for an afternoon cream tea we then needed to organise some transport. As many of our members have very poor vision and also have mobility issues, we contacted Community First New Forest as we knew they have wheelchair accessible minibuses available to hire. They kindly organised two minibuses along with two volunteer drivers, John and David, who made themselves available for the afternoon.

At the appointed time both the buses and the drivers were waiting to collect us and I must say that both drivers were very steady and drove excellently, ideal for our older members.

We slowly meandered down forest lanes and stopped off at a memorial dedicated to the thirteen RAF Squadrons that served in the New Forest during the Second World War. Many thanks to John for the stories he was able to tell us. After a delightful cream tea at Holmsley, we made our way home, stopping off to see the

first concrete building, the tower at Sway.

Arriving home, we offloaded our happy, chatty team and all said they had enjoyed a splendid afternoon which will be talked about for months to come.

A great big thank you to all at Community First New Forest, you contributed to making many folk very happy.'



COMMUNITY ACTION HAMPSHIRE
Strengthening and promoting voluntary and community action Hampshire

Village halls - help with accounting and pre-schools

New resources available for Hampshire's village hall committees

Having trouble with your village hall's accounts? Our counterpart organisations in the north-east of England have released a software package that will help you. It's called 'Easy Accounting for Voluntary Organisations' and is available from CAH for £15. The whole package consists of a freeware program called AceMoney Lite, a detailed instruction booklet and sample files to help you get set up managing your hall's accounts.

Another new resource that you can buy from us (at £5 cost) is a model occupational licence for pre-schools and nurseries. The model aims to tackle all the issues that may arise when space in a charitable building is being hired out to a group working with young children. For more information or to order a copy of either of these new items, please email Kevin Sawers, CAH's village halls adviser at kevin.sawyers@action.hants.org.uk, or call him on 01962 857358.

Special Event Volunteering

Not everyone can make a commitment to ongoing volunteering, but might enjoy giving time on a one-off basis, getting involved in sports events, festivals and fundraisers, helping as a steward or marshal, or setting up and taking down the paraphernalia of an event.

It's an attractive opportunity, volunteering in a fun atmosphere, enjoying the camaraderie of a group effort, while making a difference to the cultural life of your community or helping to raise funds for a worthwhile cause.

Hampshire Volunteer Centres are able to register and promote one-off volunteering opportunities for your special events. All we ask is a reasonable amount of notice to be able to promote the role properly.

Most of the Hampshire Volunteer Centres now register Special Event Volunteers, who can be alerted about forthcoming event opportunities. Typical opportunities are carnivals, sponsored walks and cycling events, arts festivals, open days and steam railway specials.

If you need an extra pair of hands for your event, do get in touch with the Volunteer Centre, Community First New Forest for a registration form. We can then promote the role on the national volunteering website www.do-it.org.uk, where all the volunteer centres upload their opportunities, and through all our other means of publicity.

Contact us on 01425 482773.



Funding

The Hippo Waste Grant

The HIPPOWASTE Grant Up For Grabs scheme supports community groups and charities across the UK to access free waste disposal. Eligible organisations must either have a positive impact on the community or be environmentally focused.

Ramboll UK

A large engineering consultancy covering many disciplines in numerous offices throughout the UK. We are looking to help local charities in their activities by providing our time and skills. This could be engineering support (civil, structural, M&E, sustainability, fire, facades, environmental, acoustic, geotechnical) or advice in management, IT, marketing etc or simply helping hands for a specific task. www.ramboll.co.uk

Sport England

Sport England has launched a £50 million fund for sporting facilities. This fund can help voluntary and community groups with an interest in running sporting activities. www.sportengland.org

Esmee Fairbairn Foundation

The Foundation funds the charitable activities of organisations that have the ideas and ability to achieve change for the better. It likes to consider work which others may find hard to fund, perhaps because it breaks new ground, appears too risky, requires core funding or needs a more unusual form of financial help such as a loan. Primary interests are in the UK's cultural life,

and enabling disadvantaged people to participate more fully in society. Average grant size is £50,000. Visit www.esmeefairbairn.org.uk

Yapp Charitable Foundation

Grants for small registered charities to sustain their existing work with: elderly people, children and young people aged 5 - 25, people with disabilities or mental health problems, people trying to overcome social life-limiting problems, and education. www.yappcharitabletrust.org.uk

The Fundraising Experts



Free online fundraising advice surgery now launched!

Have you ever wondered where to turn when you are struggling with your fundraising? Have you ever been stuck on a funding bid, pondered over what the best strategy was to maximise your fundraising? Needed to ask a technical question? Or simply needed some general fundraising advice? Now you can. Simply visit www.fundraisingexperts.co.uk and you can ask our world class fundraising gurus any question you like- totally free. Discover the key to successful fundraising with Fundraising Experts. We offer revolutionary fund raising for

real results and we've raised over £400 million for our clients. If you are raising funds for your charity, Fundraisingexperts.co.uk can help you every step of the way. Their fundraising gurus will go out of their way to advise you on any aspect of fundraising you need guidance on.

Visit www.fundraisingexperts.co.uk, tel. 0845 468 1580 or see their video testimonials on: www.youtube.com/emicaproductionsTV

10 Tips for Increasing Funding Success

Alyas Khan, CEO of FundraisingExperts.co.uk shares his top 10 tips for increasing funding success when preparing funding bids.

1. Follow the funders criteria

This may sound simple, but all too often many groups simply focus on what 'they' want and make an application for funding without carefully and accurately following what the criteria of funding bodies is. This is likely to annoy the funders and lead to automatic rejection.

2. Don't duplicate

If you want to deliver activity that is the same as what the organisation around the corner is already offering, think again. Funders are very sceptical of activities that are already offered and will ask for evidence that your project will not duplicate existing provision.

3. Think out of the box

Funding bodies are getting tired of the same old ideas. Give your bid the wow factor, how will you tackle a problem in a particularly creative or

unlikely to go down well. You need to demonstrate how your project will tackle an old problem in a refreshingly effective way.

4. Find the local priorities

Most funders want evidence that you actually know what the priorities of your Local Strategic Partnership, the Council and other strategic bodies are. These documents tell us what is needed in the local area. Your project needs to show how it will fit into this wider picture. If it doesn't, you haven't done your homework.

5. OK so you've written the bid

BUT always contact the funder first and ask them if it's ok for them to have a quick look and give any comments. This shows the funder you are keen, are using initiative, offers the opportunity for valuable feedback BEFORE you submit, and most importantly, it enables you to build a relationship with the funder and a chance for them to become familiar with your group, which in turn gives you credibility.

6. Find out what your community needs

Putting in an application without properly assessing community needs and finding out what your target groups want is one of the biggest mistakes community groups can make. Simply assuming you know what the problems are will not be enough - you need to prove that this need exists and demonstrate that you have undertaken relevant consultation, including with hard to reach groups.

7. Get yourself an annual report

An annual report for your organisation is a good way of showcasing your credibility and track record. If written and compiled properly, it can really help turn the tide in your favour and give you success in bid writing, if used in conjunction with the rest of my top ten tips.

8. Be clear about your vision

Organisations without a vision tend to be those that run around for bits and pieces of funding from all over the place, are not sure of what they want to achieve and try to do a bit of everything. This can be disastrous for a group's sustainability.

9. Build relationships

Start effective networking with mainstream agencies and also with other voluntary and community groups in your area. Let them know what you offer and where relevant, how you complement their services. If the opportunity arises, don't hesitate from partnership working with other agencies - it could enhance your credibility if done well.

10. And finally

Ensure that your organisation's finances are properly managed and that there is no room for poor accounting. Showing effective accountable and transparent management techniques is a major plus point for funders.

CFNF Training Programme



About our courses

Community First New Forest offers training sessions to our members, community groups and organisations, as well as individuals.

In most cases there will be a charge for the training, but as a member you will be offered at a reduced rate.

After going on training we can sign post on to further training or development opportunities if you wish.

We are always interested to hear of new courses or arrange different subjects to be introduced to the programme.

Training may be on an informal basis, for example, a one to one session, or it can be for up to a hundred people at one time.

If we cannot provide the training you ask for we can normally direct you to the right place that can provide what you are looking for.

Our programme

All our courses are held at Lyndhurst Community Centre, SO43 7NY.

How to book

Bookings can be made via our website www.cfnf.org.uk or by contacting our Community Development Team on 01425 482773 or email debbie.grace@cfnf.org.uk

First Aid Appointed Person

Thursday 22 September 2011

9am-4.30pm

Accredited course for small groups or individuals.

Cost: £50 members £55 non members

Food Safety

Friday 21 October 2011

9am-4.30pm

An accredited course delivered by Brockenhurst College on all aspects of Food Safety.

Cost: £50 members £65 non members

Committee Skills

Wednesday 23 November 2011

10am-12.30pm

A session about the roles and responsibilities of committee members and how to run meetings.

Cost: £35 members £40 non members

Training

Equality & Diversity

Thursday 8 December 2011

10am-12.30pm

What does Equality & Diversity mean for your organisation?

Cost: £35 members £40 non members

Report Writing

Tuesday 24 January 2012

10am-12.30pm

Learn tips on how to present your reports.

Cost: £35 members £40 non members

Finance Workshop

Thursday 9 February 2012

10am-12.30pm

A workshop on finance for groups and charities

Cost: £40 members £45 non members

Human Resources Clinic

Tuesday 6 March 2012

9.30am-12.30pm

Advice on Hiring & Firing and related issues.

Cost: £15 members £30 non members

What our members say

"Very worthwhile. Thank you."

"A very good workshop, professionally presented, with excellent handouts and attendee involvement."

"I feel more confident in my role and would recommend this course to others."

Time Management

Thursday 26 April 2012

10am-12.30pm

A workshop on how to save and make time for your busy schedule.

Cost: £35 members £40 non members

First Aid

Wednesday 16 May 2012

9am-4.30pm

Accredited course for small low risk organisations.

Cost: £50 members £65 non members

Funding Workshop

Wednesday 13 June 2012

10am-12.30pm

A workshop on sources of funding and how to make applications.

Cost: £35 members £40 non members

Insurance Workshop

Wednesday 4 July 2012

10am-12.30pm

Learn all you need to know about insurance for your group.

Cost: £30 members £40 non members

MIDAS training

Both new driver and refresher training is available..

Contact Transport on Tel. 01425 482773 or visit www.cfnf.org.uk

COMMUNITY TRANSPORT

Transport solutions for the New Forest including Call & Go, Wheels 2 Work moped loan scheme, minibus hire and MIDAS training. Volunteers always needed.

Email: transport@cnf.org.uk

Booking Line: 0845 6024326

SMALL REPAIRS SERVICE

A handy person service for older people, people with a disability or those on low incomes

- Minor repairs or adaptations in homes at reasonable cost
 - Reliable, professional, supportive
- Allowing peace of mind, continued safety and independence in the home

Email: hia.admin@cnf.org.uk

Tel: 01425 478005

COMMUNITY DEVELOPMENT

Community development supports and promotes the development of an effective and sustainable voluntary and community sector. We can visit you, provide one-to-one support, offer funding advice and offer help in identifying training needs and where to access training.

Tel: 01425 482773

Email: cdmanager@cnf.org.uk

HOME SUPPORT SERVICE

Offers personal care and additional support (shopping/outgoings/domestic help) to older people and adults with physical disabilities living in their own homes.

Tel: 023 8066 7080

Email: homesupportmanager@cnf.org.uk

HOME IMPROVEMENT AGENCY

A non-profit agency which helps the elderly, the disabled and those living on a low income, to remain independent in their own homes.

Repairs • Funding • Adaptations • Improvements
Help in finding a suitable contractor

For further details or a friendly chat to see if we can help, please phone 01425 478005.

Email: hiamanager@cnf.org.uk

Nightstop

We provide temporary accommodation for homeless young people. Nightstop has a team of trained volunteers who provide a room and meals for between 1-5 nights. Agencies (not young people themselves) can ring the Co-ordinator who will contact host families to request their help. Nightstop also has a team of drivers and support volunteers.

Tel: 01425 478391

Email: nightstop@cnf.org.uk

Volunteer Centre

At the Volunteer Centre we promote and support volunteering. The VC recruits potential volunteers from all sectors of the community and seeks to place them with voluntary organisations who are actively looking for volunteers to assist with their work.

We also offer advice, information and training to voluntary groups using or considering using volunteers.

Tel: 01425 482773

Email: vol.bureau@cnf.org.uk

Community First New Forest

our mission

We are a not-for-profit umbrella organisation which supports and promotes the sustainable development of the local voluntary and community sector. By building relationships, fostering partnerships and delivering quality services we aim to improve quality of life and assist in the development of diverse, strong communities primarily in the New Forest district. We work towards removing barriers to social inclusion by working with communities and individuals who may be socially disadvantaged, vulnerable and isolated.

Independent **Caring** Reliable **Inclusive**
Flexible Creative **Professional** Evolving
Passionate Learning Confident **Partners**
Equality **Ambitious Community** Dedicated
Challenges **Dynamic**

Public Offices, 65 Christchurch Road, Ringwood, Hampshire BH24 1DH
Registered charity no. 1068964 Registered company no. 3483827

