

Community First New Forest

Hampshire Wheels to Work Moped Loan Scheme Question and Answer Guide

This guidance aims to answer the most common questions about the Scheme. Any other questions should be directed to the Wheels to Work Co-ordinator on 0845 521 6405.

Q: What is the Moped Loan Scheme?

A: It's a scheme for people aged 16-25 who have difficulty getting to employment, interviews or work-based training, because they have poor access to public or private transport.

- Loans are from 3-6 months, with the possibility of extending up to one year maximum
- The scheme is not for people travelling to school or college
- Applications from other people not meeting these criteria may be considered under exceptional circumstances

Q: Where does it cover?

A: At present anyone who lives in the New Forest District Council, Winchester City Council, East Hampshire District Council and Test Valley Borough Council areas.

Q: Do I need any qualifications?

A: You must have a provisional driving licence,

- You will need to pass the Certificate of Compulsory Basic Training (CBT) for riding a moped. This is a full days training and we will provide this for you.
- After 4 weeks we will ask you to undergo a supervised road ride. A trainer will follow you on the road and make sure you are riding safely and responsibly. This is provided for you.

Q: Do I need to buy any motorcycling gear?

A: We will provide you with a helmet, gloves and hi-viz vest, but we do recommend that you wear other protective clothing, such as padded/leather jacket, boots and long trousers/jeans.

Q: What's the deal?

A: There are detailed Terms and Conditions, but the key points are:

- CFNF pay for the purchase of the moped, road tax, insurance and servicing;
- As the user, you must set up a standing order to pay CFNF £15 per week. You must pay a deposit of £50 up front at the start of the hire. You are also responsible for the running costs of the bike: fuel, oil, bulbs.
- You must keep within the law, and be the **sole** user of the moped. You can use it for pleasure, but you must not carry a passenger.

Q: How do I apply?

A: Complete the application form and return it to CFNF the address is on the form. Applicants must be supported by a Referring Agent, and a Guarantor (who may or may not be the same person). Self referrals will also be considered.

- Referring Agents include statutory bodies (e.g. Youth Service, Connexions, JobCentre Plus) or any other responsible body (employer or other recognised organisation).
- Guarantors could be the same as above, or a parent/guardian.
- Applicants under 18 must have their form signed by a parent or legal guardian.

Q: What happens after I have filled in my application form?

A: Send your application form to the address on the form. Once your application has been processed the Wheels to Work Co-ordinator will contact you to let you know if you have been successful for an interview (if you are under 18 a parent or legal guardian will have to accompany you at the interview). At this interview, your situation will be discussed, and the terms and conditions explained. You may be advised whether you have been accepted at this stage, and if so, will be given details of the arrangements for taking your CBT training and collecting your moped.