

# Community First New Forest

## Call and Go Registration and Membership Form

### Who can register to use Call and Go?

The service is available to anyone who has a mobility or sensory impairment which means that they are unable to or experience difficulty or discomfort in using bus services; or who lives more than 400 metres from an available bus service/stop or who does not have access to a car and there is no bus service running when they need to travel.

1. Please complete this form and return to the address at the end of page 2.

Name:	
Address:	
	Post Code:
Tel No:	Date of Birth:
Email:	
Key Safe Number (if applicable):	

2. Please tick which type of travel pass you have and write the number and expiry date.

	Number	Expiry Date
Older Persons Pass		
Companion Bus Pass		
Disabled Persons Pass		

3. I am unable to use conventional bus services because (please tick as appropriate):

I use a manual wheelchair	<input type="checkbox"/>	I use an electric scooter	<input type="checkbox"/>
I use an electric wheelchair	<input type="checkbox"/>	I am visually impaired	<input type="checkbox"/>
I use a walking stick	<input type="checkbox"/>	I have difficulty getting on the public bus	<input type="checkbox"/>
No public transport available	<input type="checkbox"/>	I use a trolley	<input type="checkbox"/>

4. If you need to travel with a wheelchair can you transfer to a seat? Yes  No

5. Are there any medical conditions which you may think are relevant e.g. epilepsy, heart condition, diabetes etc?

6. If it is essential that you bring someone to assist you please state why.

7. Would you, at times, like to travel with a companion? Yes  No

8. Please complete the below, of who you would like us to contact in an emergency.

Name:
Relationship (if any): Address:
Daytime Telephone Number:
Evening Telephone Number:
Mobile Telephone Number:

9. The information given will be added to a computer system for the purposes of maintaining our Call & Go administration. Please tick the boxes below to give your consent to how we will communicate with you and use your personal information. **We need your consent in order to carry out our service to you.**

- I give consent to my information being kept on Community First New Forest's systems for administrative purposes.
- I give consent to receiving emails, mail, social media posts containing information on Call & Go and updates.
- I give consent for Community First New Forest to share my personal data with external organisations (such as the emergency services), should it be necessary for the purpose of delivering this service to me.

You can view our Privacy Notice at [www.cfnf.org.uk/privacy-notice](http://www.cfnf.org.uk/privacy-notice)

10. Would you like to be contacted about additional trips? Yes  No

Please note that:

- Seatbelts must be worn at all times unless you are medically exempt. If so, please enclose a copy of your certificate.
- Your details will be held electronically by Community First New Forest. Community First New Forest complies with the General Data Protection Regulations 2018.

**I certify that all the information on this form is correct.**

Signed:	Date:
Print Name:	
I found out about this service from:	

If your details or circumstances change, please advise us either in writing or by telephone. We will update our records every 2 years and will ask you to re register then to ensure that the details we hold are correct.

**Community First New Forest Call & Go**  
**First Floor Offices, 71 Christchurch Road,**  
**Ringwood, BH24 1DH**  
**Tel 01425 461751 [callandgo@cfnf.org.uk](mailto:callandgo@cfnf.org.uk)**

**Supported By**  Hampshire County Council  New Forest District Council

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