

Community First New Forest

Hampshire Wheels to Work Moped Loan Scheme

Question and Answer Guide

This guidance aims to answer the most common questions about the Scheme. Any other questions should be directed to the Wheels to Work Co-ordinator on 01425 482773.

Q: What is the Moped Loan Scheme?

A: It's a scheme for people aged 16 upwards who have difficulty getting to employment, interviews or work-based training, because they have poor access to public or private transport.

- Loans are from 3-6 months, with the possibility of extending up to one year maximum
- The scheme is not for people travelling solely to school or college.

Q: Where does it cover?

A: The scheme covers anyone pays their Council Tax to New Forest District Council, Winchester City Council, East Hampshire District Council and Test Valley Borough Council.

Q: Do I need any qualifications?

A: You must have a provisional driving licence with your current address and you will need to pass the Certificate of Compulsory Basic Training (CBT) for riding a moped. This is a full days training and we will provide this for you.

- After approximately 4 weeks we will ask you to undergo a supervised road ride. A trainer will follow you on the road and make sure you are riding safely and responsibly. This is provided for you.

Q: Do I need to buy any motorcycling gear?

A: We will provide you with a helmet, gloves and jacket (for a nominal fee), but we do recommend that you wear other protective clothing, such boots and heavy duty trousers.

Q: What's the deal?

A: There are detailed Terms and Conditions on the hire agreement, but the key points are:

- CFNF pay for the purchase of the moped, road tax, insurance, break down and servicing;
- As the user, you must pay:

Age of hirer	50cc moped	110/125cc moped
Under 21	£18.00	£20.00
21 or over	£18.50	£21.00

- You must pay a deposit of £100 up front at the interview. You are responsible for the running costs of the bike (fuel/oil) also for keeping it clean, roadworthy and safe condition.
- You must keep within the law, and adhere to the terms in the hire agreement. You will be charged for any damage caused by negligence.

Q: How do I apply?

A: Complete the application form and return it to CFNF.

- Applicants must be supported by a Guarantor who can be a parent or guardian; the guarantor will have ultimate financial responsibility for the loan.
- Applicants under 18 must have their form signed by a parent or legal guardian.

Q: What happens after I have filled in my application form?

A: Post or email in your application form. Once your application has been processed the Wheels to Work Co-ordinator will contact you to let you know if you have been successful for an interview (if you are under 18 a parent or legal guardian will have to be present). Once a moped is available the interview can take place, this can take up to an hour to go through the terms and conditions and check sizes for helmet, jacket and gloves. If successful, arrangements for taking your CBT and getting your moped will be made.